

The background features a dark blue gradient with a subtle pattern of white dots. Overlaid on this are several circular and semi-circular graphic elements in a lighter blue color. These include concentric circles, dashed lines, and arrows pointing in various directions. A prominent feature is a large circular scale on the left side, with numerical markings from 140 to 260 in increments of 10. The scale is partially obscured by other circular patterns.

# 500 MILLION BLOCKED THREAT MESSAGES: IT SECURITY UPDATE

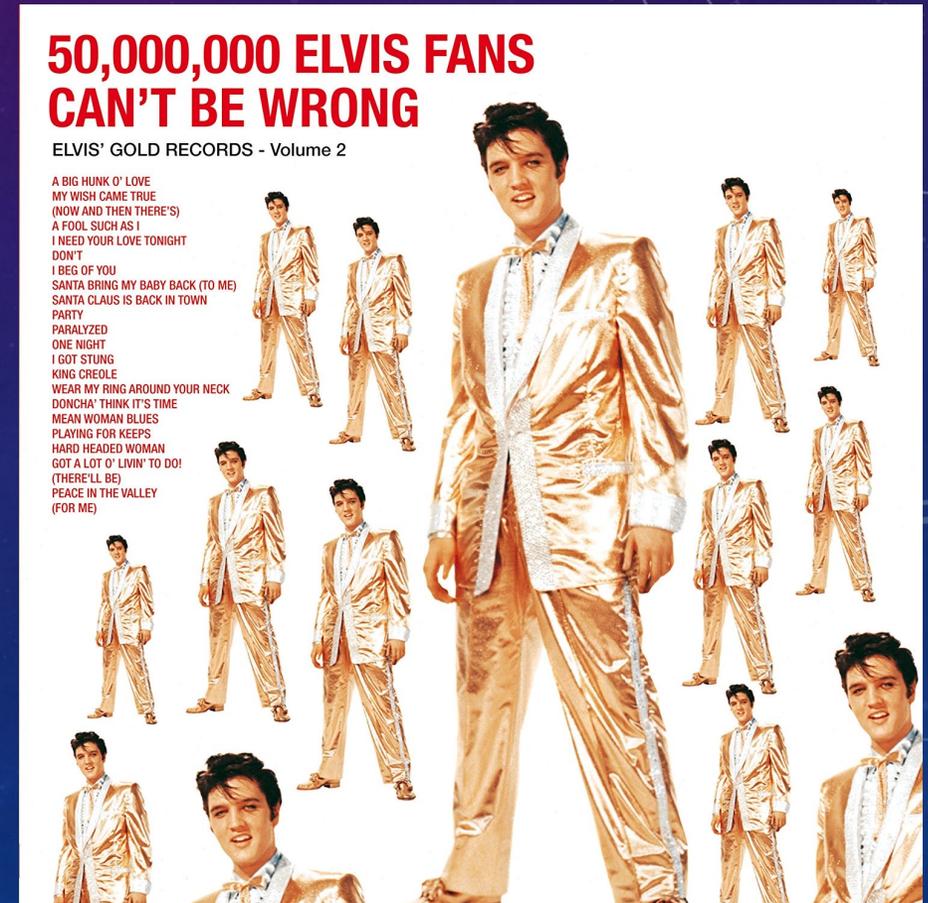
ERNIE SOFFRONOFF

DIRECTOR, WSE IT

[ERNIE.S@JHU.EDU](mailto:ERNIE.S@JHU.EDU)

# A BIG SCARY NUMBER!

- In 2020, 61% of email blocked at Internet border before going to mailboxes
- That's actually down from 2017, when about 75% of email was blocked
- There are about a dozen layers of protection to traverse for email messages coming from outside JH
- Other tools to clean up threat messages that do make it through
- Ten times more blocked email than Elvis fans?



# REMEMBER:

Everything discussed here as being good for Hopkins also applies to your own personal online security.

# AGENDA

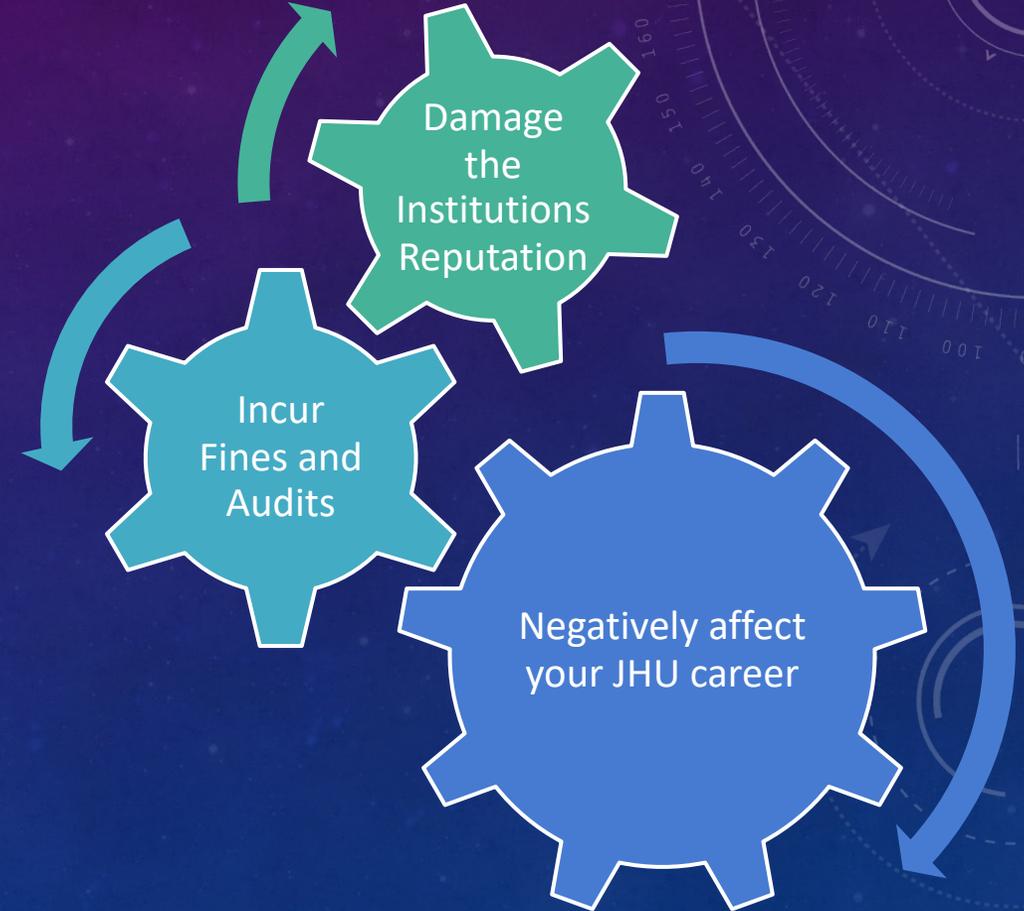
- Terminology
- Are the threats real?
- What are our risks?
- What should we do?
- Questions?

# TERMINOLOGY

The background features a blue gradient with a field of white dots. Technical diagrams are overlaid, including a circular scale with degree markings (90, 100, 110, 120, 130, 140, 150, 160, 170, 180, 190, 200, 210) and arrows, and several concentric circles with arrows indicating rotation.

# WHAT IS IT SECURITY?

- We are considering Confidentiality, Integrity, and Availability
- Not everything needs to be secure, but it's important we **understand and accept the risks** of the degree of security applied
- How would you want this handled if it was YOUR information?



# WHAT IS PERSONALLY IDENTIFIABLE INFORMATION?

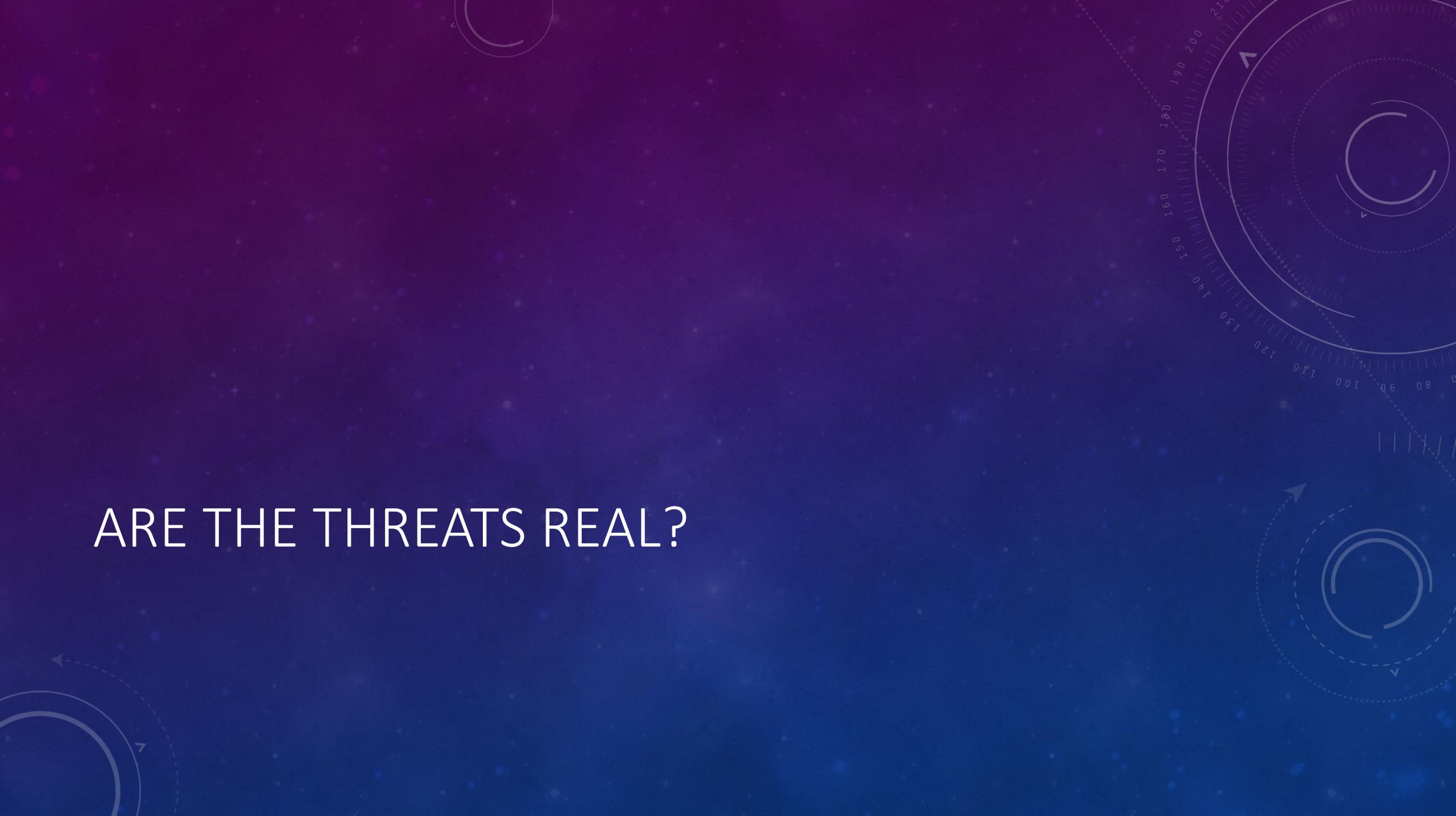
## **It includes, but is not limited to:**

- SSNs
- Dates of Birth
- Financial Account Information
- Driver's License Numbers
- Credit Card Numbers
- Health Information

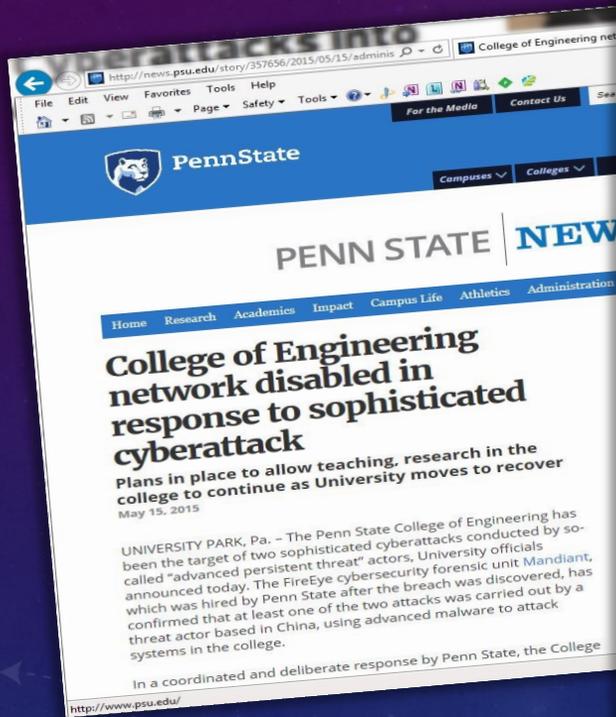
## **PII is often more sensitive in combinations than in isolation:**

- Email address: not sensitive
- Last four of SSN: not (that) sensitive
- Together? Very sensitive!

ARE THE THREATS REAL?



# HIGHER EDUCATION CYBER ATTACKS



**INSIDE HIGHER ED** Become An Insider Login

#News #Technology

## Colleges a 'Juicy Target' for Cyberextortion

Cybercriminals using ransomware increasingly focus on colleges and universities. What steps can institutions take to minimize their own risks – and threats to the sector?

By **Lindsay McKenzie** // March 19, 2021

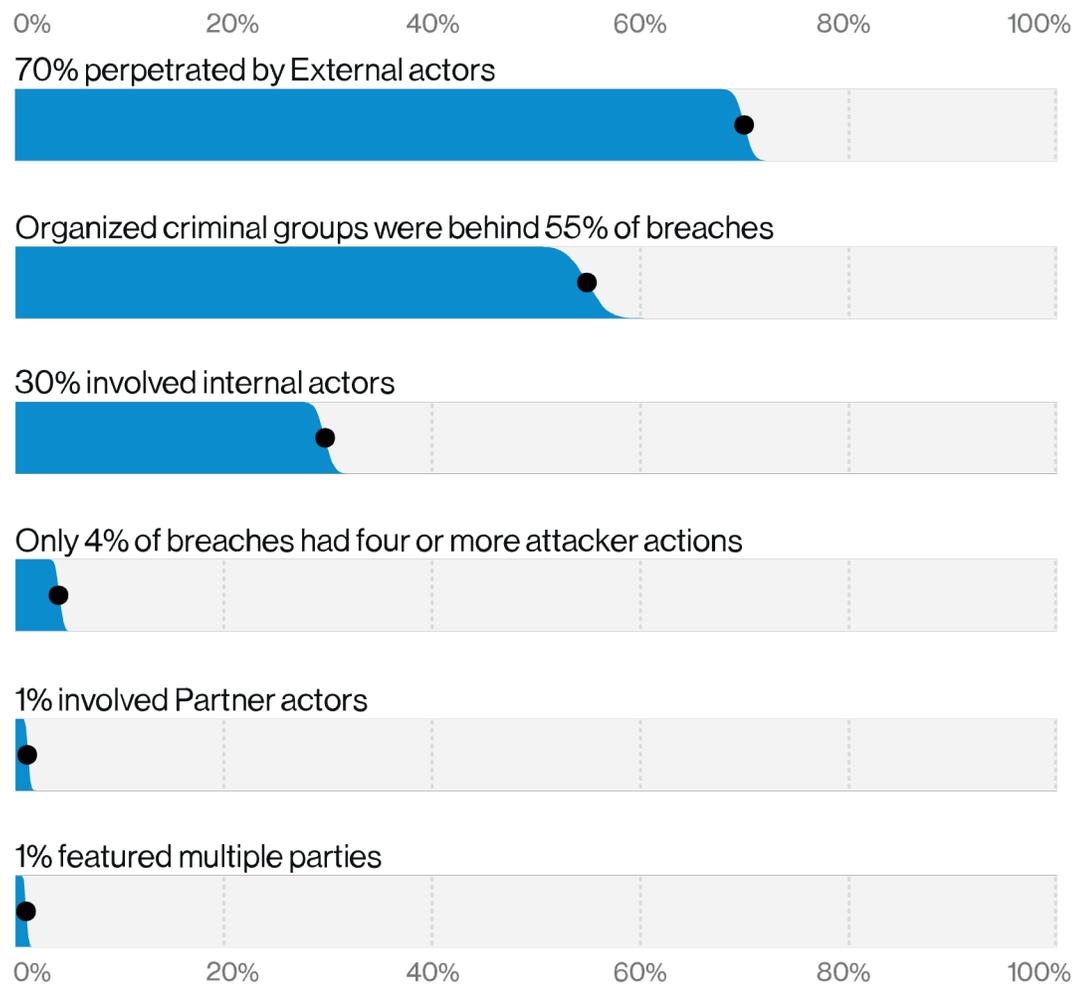
f t in e

A screenshot of a dark web file listing. It shows a blue background with white text. At the top, it says "If you have some issues with contact us, write up to: @ionmail.org @mailfence.com". Below that, there is a section for "MILLERSVILLE UNIVERSITY" with the URL "http://www.millersville.edu" and the date "03/04/21". At the bottom, there is a file named "out\_part\_1.zip" with a "Download (1.62 MB)" link.

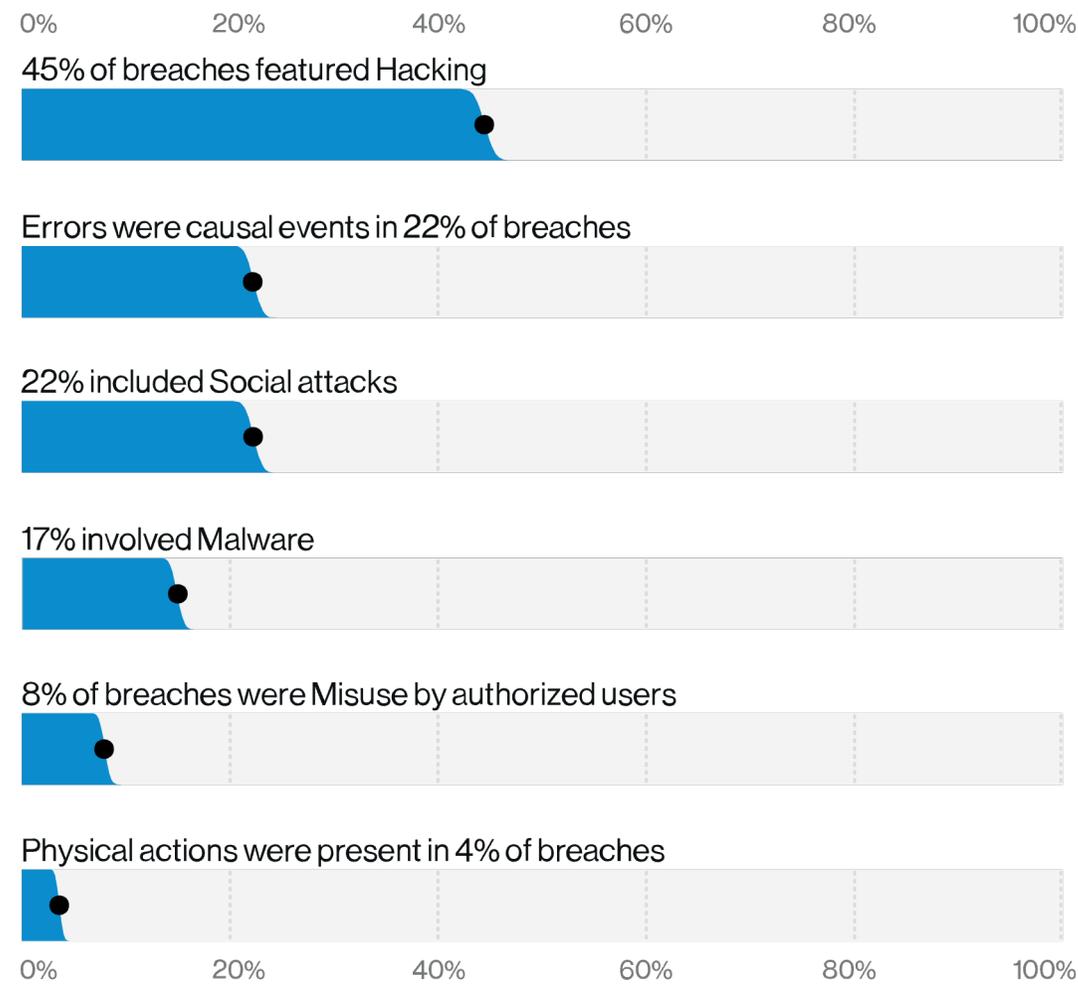
COURTESY OF MILLERSVILLE UNIVERSITY  
This screenshot shows a data file containing information stolen from Millersville University that was shared on the dark web.



# ABOUT BREACHES

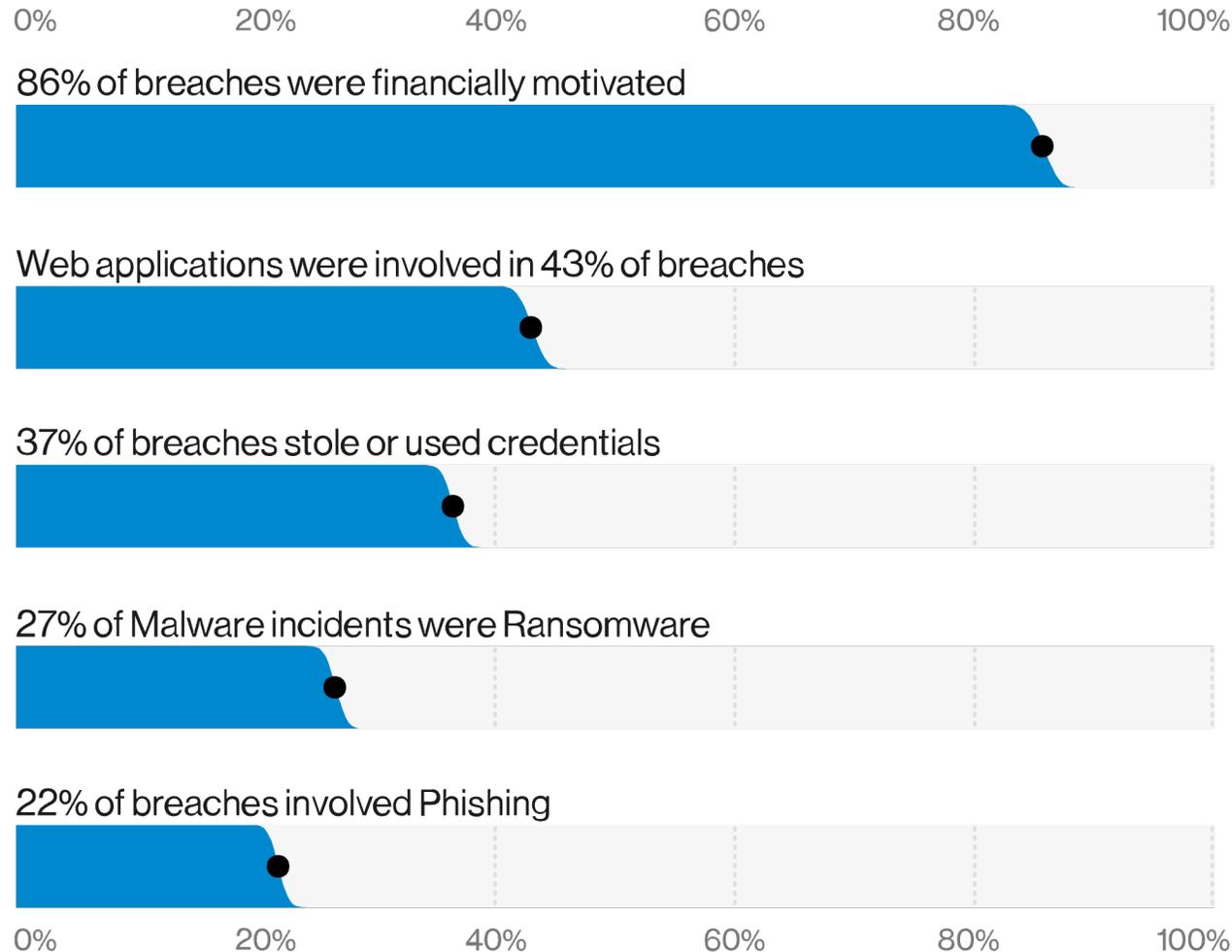


**Figure 3.** Who's behind the breaches?



**Figure 2.** What tactics are utilized? (Actions)

# MORE ABOUT BREACHES



**Figure 5.** What are the other commonalities?

## Frequency

819 incidents, 228 with confirmed data disclosure

## Top Patterns

Miscellaneous Errors and Web Applications represent 81% of breaches

## Threat Actors

External (67%), Internal (33%), Partner (1%), Multiple (1%)

## Actor Motives

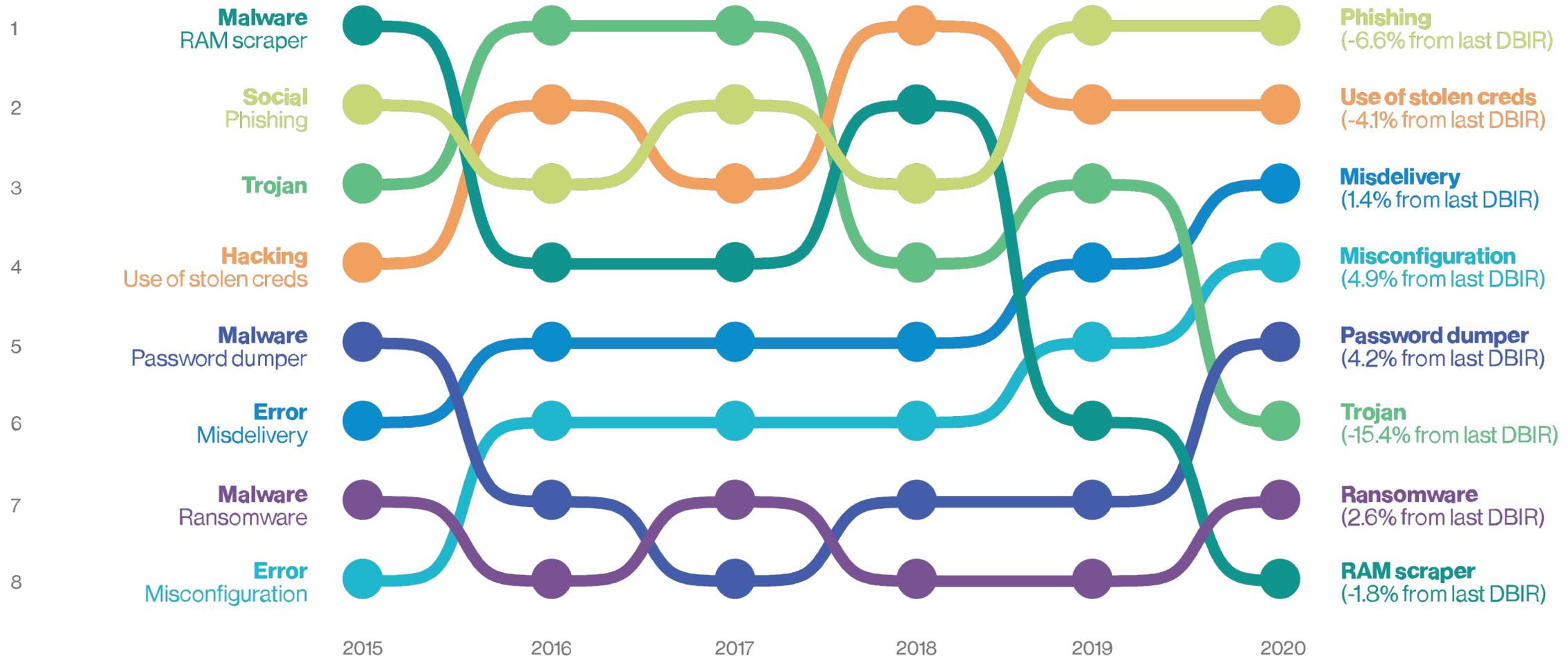
Financial (92%), Fun (5%), Convenience (3%), Espionage (3%), Secondary (2%)

## Data Compromised

Personal (75%), Credentials (30%), Other (23%), Internal (13%)

# MORE ABOUT BREACHES

**Figure 6.** Select action varieties in breaches over time



WHAT ARE OUR RISKS?



# PHISHING... TAX FRAUD...

## IT at Johns Hopkins

Phishing scams continue to be aimed at Johns Hopkins

To: Ernie Soffronoff,

Reply-To: IT at Johns Hopkins

Is this email not displaying correc

**JOHNS HOPKINS**  
UNIVERSITY & HEALTH SYSTEM

Dear Colleagues:

Members of the Johns Hopkins community are being targeted by a phish email appearing to be from Johns Hopkins IT asks you to click a link to This link takes you to a fake page intended to trick you into providing yo

This is the latest in a series of phishing scams intended to deceive peop are responding to an official Johns Hopkins request. To protect your per the security of Johns Hopkins' systems, please be extremely cautious a asks you to follow a link and enter your login or other personal informat

### Know what to look for

The new phishing email looks like this screenshot:

**From:** JHED IT [<mailto:jhedsupport@comcast.net>]

**Sent:** Wednesday, January 18, 2017 1:23 PM

**Subject:** Secure Validation

Michelle Thompson

Equifax/TALX W2

To:

Inbox - Hopkins July 14, 2017 at 10:31 AM

Details

MT

Dear Liaisons:

As we discussed in a recent meeting, Hopkins is sending out letters to individuals that have either self-reported 2017 tax fraud or for whom we have identified potential fraud through our Equifax/TALX W2 review. You may have questions about this in your organization. Any f below. In a few weeks, Wanda

Late Wednesday, a firm working spring (under the signatures of University personnel but also t

For questions or concerns, ple

1) You should first direct them IDEXperts is able to efficiently 939-4170.

2) If the caller insists on talking the address below (even if the individuals to contact IDEXper

[tax.office@jhu.edu](mailto:tax.office@jhu.edu)

3) If you or another administra address. Please try to avoid se office and will be for the next s

4) Some people may try to call investigations conducted on the IDEXperts may not be able to Thanks.



**JOHNS HOPKINS**  
WHITING SCHOOL  
of ENGINEERING

January 27, 2021

Dear Johns Hopkins Faculty and Staff,

It's the time of year when preparing to file 2020 income taxes becomes top of mind, and we have important updates and information to share with you.

### Be aware of scams

We'd like to remind you to please be aware of scams involving W-2s, tax filing, and your personal information. To avoid being the victim of a scam, please be aware of the following:

- Consider filing your taxes as early as possible, because the IRS allows only one tax return

# CRYPTOLOCKER? WANNACRY?



## Ooops, your files have been encrypted!

English

### What Happened to My Computer?

Your important files are encrypted. Many of your documents, photos, videos, databases and other files are no longer accessible because they have been encrypted. Maybe you are busy looking for a way to recover your files, but do not waste your time. Nobody can recover your files without our decryption service.

### Can I Recover My Files?

Sure. We guarantee that you can recover all your files safely and easily. But you have not so enough time. You can decrypt some of your files for free. Try now by clicking <Decrypt>. But if you want to decrypt all your files, you need to pay. You only have 3 days to submit the payment. After that the price will be doubled. Also, if you don't pay in 7 days, you won't be able to recover your files forever. We will have free events for users who are so poor that they couldn't pay in 6 months.

### How Do I Pay?

Payment is accepted in Bitcoin only. For more information, click <About bitcoin>. Please check the current price of Bitcoin and buy some bitcoins. For more information, click <How to buy bitcoins>. And send the correct amount to the address specified in this window. After your payment, click <Check Payment>. Best time to check: 9:00am - 11:00am CMT from Monday to Friday.

**Payment will be raised on**  
5/16/2017 00:47:55  
Time Left  
02:23:57:37

**Your files will be lost on**  
5/20/2017 00:47:55  
Time Left  
06:23:57:37

[About bitcoin](#)  
[How to buy bitcoins?](#)  
[Contact Us](#)

 **Send \$300 worth of bitcoin to this address:**  
12t9YDPgwueZ9NyMgw519p7AA8isjr6SMw Copy

# DISCLOSURE NOTIFICATION



## Office of Communications

### News Releases

- News by Topic
- News by School
- Events
- Blue Jays Sports
- Contacting News Staff

[Return to News Releases](#)

## Johns Hopkins Statement: Breach

March 7, 2014  
FOR IMMEDIATE RELEASE  
CONTACT: Dennis O'Shea  
443-997-9912 (office)  
410-499-7460 (cell)  
[dro@jhu.edu](mailto:dro@jhu.edu)

*The following statement may be attributed to Johns Hopkins University spokes*

Johns Hopkins has learned from the FBI that information stolen from a Department of Biomedical Engineering (BME) was posted on the Internet on Thursday, March 6. This came one day after the department received an extortion message from someone claiming to be a member of the hackers' group.

The extortionist threatened to post stolen BME Department data if the university did not provide access to the university's network. The university did not and will not provide this information.

The department, the Whiting School of Engineering and the university are involved in the FBI's criminal investigation. We are still gathering information, but here is what we know:

— The server in question is used primarily to produce the Biomedical Engineering Department's research. The breach occurred late last year, but came to light when someone posted on Twitter in error that left a database on the server vulnerable was promptly identified and removed.

— There is no evidence that the database on the server contained Social Security



## BRIAN E. FROSH

MARYLAND ATTORNEY GENERAL



FILE A CONSUMER COMPLAINT

HOME

SERVICES

REGISTRATIONS

NEWS

OUR OFFICE

EMPLOYMENT

### Quick Links

- > [About Information Security Breaches](#)
- > [Comprehensive Guide to Identity Theft \(PDF\)](#)
- > [Guide to Freezing Your Credit Report](#)
- > [Identity Theft Passport](#)
- > [Protect Yourself From Identity Theft](#)
- > [Unemployment Insurance Fraud](#)

### Maryland Information Security Breach Notices

- > [Security Breach Notices](#)

### Businesses

- > [Digital Copier Security](#)
- > [Guidelines for security breach](#)

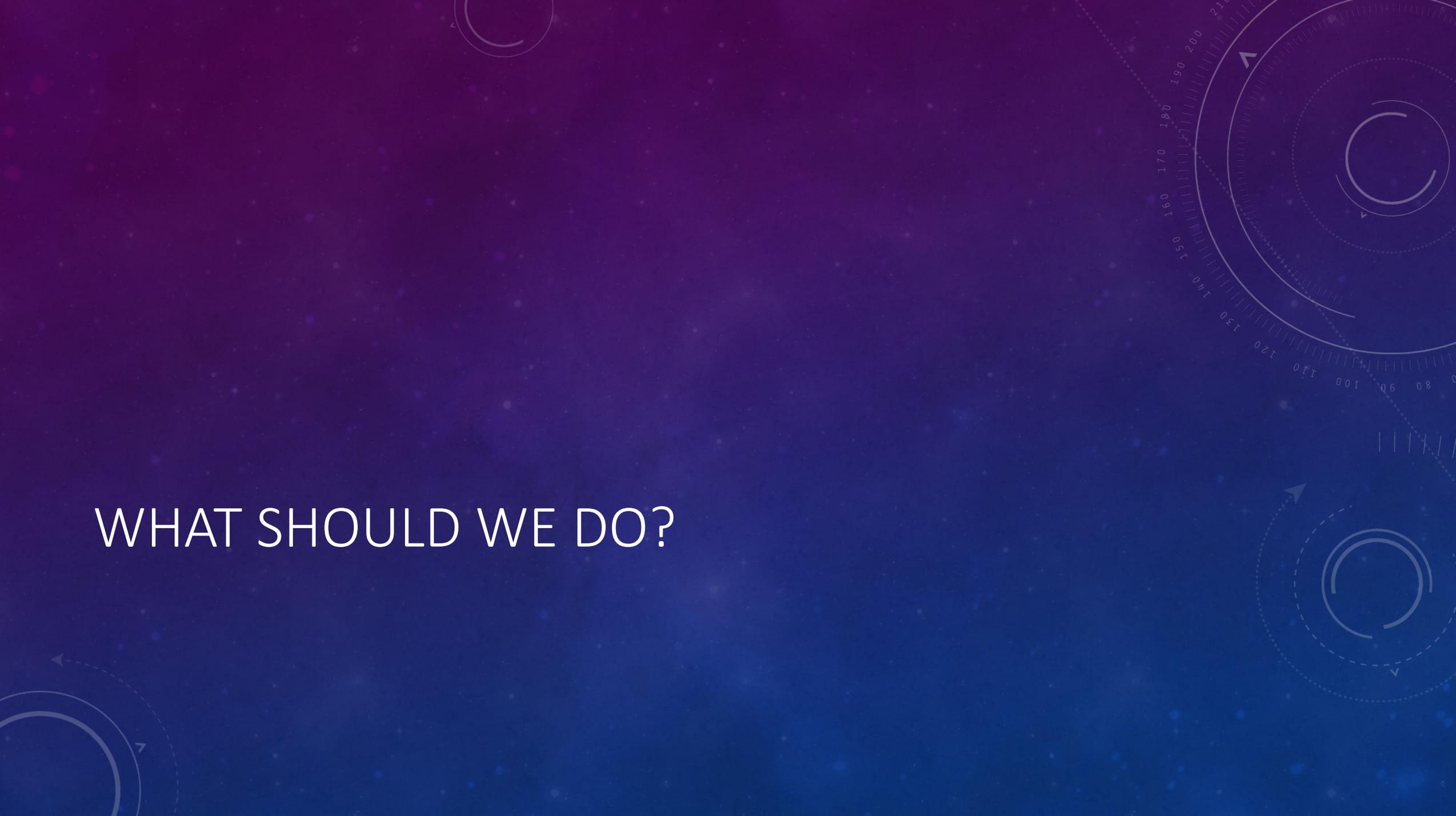
## Maryland Information Security Breach Notices

As of January 2008, any business that retains consumer records is required by Maryland law to notify a consumer if his or her information is compromised. The "security breach law" also requires the business to file a notice with the Office of the Attorney General. Links to notices sent to the OAG from 2017 to the present are listed on this page. We are working to keep this list as up-to-date as possible. Questions about specific notices may be directed to [IDTheft@oag.state.md.us](mailto:IDTheft@oag.state.md.us). Below is a chart containing the case number, date of the notice, business name, how many people are affected what information was compromised and how it was lost.

Find a file

Case Title	Case No.	Date Received	No of MD Residents	Information Breached	How
<b>Year : 2020 (951)</b>					
World Vision, Inc.	itu-331763	8/31/2020	4	name, contact information, email, physical mailing address, ssn driver' license number, financial account information, and date of birth	rans atta occu Feb thro 202

WHAT SHOULD WE DO?

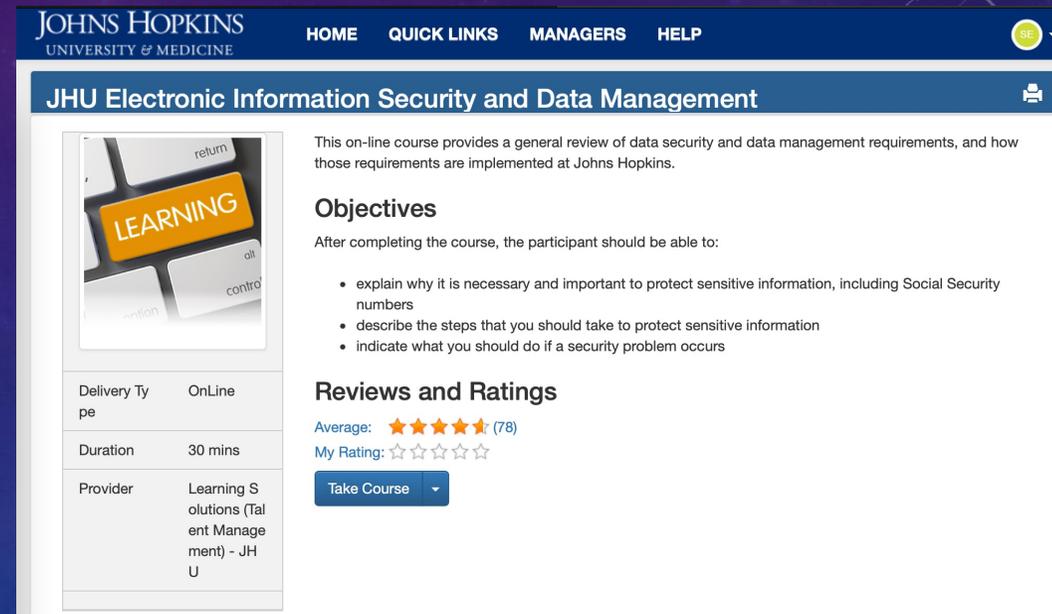


# VERIZON 2020 DATA BREACH INVESTIGATION REPORT

## TOP CONTROLS FOR EDUCATION

1. Implement a Security Awareness and Training Program
2. Boundary Defense
3. Secure Configuration – PLEASE REBOOT WEEKLY

NEW: MyLearning “[JHU Electronic Information Security and Data Management](#)”



The screenshot shows the MyLearning interface for the course "JHU Electronic Information Security and Data Management". The page includes a navigation bar with "HOME", "QUICK LINKS", "MANAGERS", and "HELP". The course title is prominently displayed. A description states: "This on-line course provides a general review of data security and data management requirements, and how those requirements are implemented at Johns Hopkins." The "Objectives" section lists three goals: explaining the importance of protecting sensitive information (including Social Security numbers), describing steps to protect such information, and indicating actions to take if a security problem occurs. The "Reviews and Ratings" section shows an average rating of 4.5 stars from 78 reviews and a "My Rating" section with five empty stars. A "Take Course" button is visible at the bottom right. A table on the left provides course details: Delivery Type (OnLine), Duration (30 mins), and Provider (Learning Solutions (Talent Management) - JHU).

Delivery Type	OnLine
Duration	30 mins
Provider	Learning Solutions (Talent Management) - JHU

**Objectives**

After completing the course, the participant should be able to:

- explain why it is necessary and important to protect sensitive information, including Social Security numbers
- describe the steps that you should take to protect sensitive information
- indicate what you should do if a security problem occurs

**Reviews and Ratings**

Average: ★★★★★ (78)  
My Rating: ☆☆☆☆☆

Take Course

Problem	Responses
Phishing (or other threat) Email	<ul style="list-style-type: none"><li>• Healthy skepticism</li><li>• Look for traits of “real” login page</li><li>• Forward messages to spam@jhu.edu</li><li>• Don’t use external mailbox (Gmail) for work email</li></ul>
Stolen Credentials	<ul style="list-style-type: none"><li>• Multi-factor authentication</li><li>• Don’t reuse passwords</li><li>• Password rotation, password quality</li><li>• Notifications on account activity</li></ul>
Malware and Cryptolocker	<ul style="list-style-type: none"><li>• Keep patches up to date</li><li>• Back up files to server, or use desktop backup</li><li>• Use OneDrive</li><li>• Be mindful of what networks you connect to</li></ul>
Information Disclosure	<ul style="list-style-type: none"><li>• Minimize retained data in scope and time</li><li>• Encryption for devices</li><li>• Share data using OneDrive, [secure] email service</li><li>• Hygiene for your desk (shred papers, lock workstation)</li></ul>

# CAN YOU LIMIT WHAT DATA COULD BE LEAKED?

From this:

Name	JHED	Birthdate	SSN
Person, Newest	nperson7	August 19, 1999	012-34-5678
Person, Middle	mperson4	March 25, 1985	876-54-3210
Person, Oldest	operson1	June 5, 1970	123-45-6789

To this:

Name	JHED	Birthdate	SSN
Person, Newest	nperson7	(redacted)	5678
Person, Middle	mperson4	(redacted)	3210
(redacted)	(redacted)	(redacted)	(redacted)